

PRIVACY POLICY

Need Computer Help Elite LLC (the “Company”, “Us”, “We”) respects your privacy. We strive to use information to provide the best possible service while respecting the confidentiality of information we are entrusted with. This Privacy Policy generally outlines who we are, what information we collect, how we collect it, how we use it, how we share it, and how we protect it. This Privacy Policy also lets you know about potential changes to this Privacy Policy, the inherent risks involved in sharing information, and our relevant contact information.

This Privacy Policy was last updated on _____ and is incorporated into <https://www.needcomputerhelp.com>. By using our website, you expressly accept this Privacy Policy. Your continued use of our website reflects the fact that you understand and agree to all of the terms of this Privacy Policy.

1. *Who we are.*

Need Computer Help Elite LLC
1717 Woodstead Court, Suite 105
The Woodlands, TX 77380

2. *What information we collect.* In connection with your use of our website, your use of an account through our website, or by contacting us through our website about our services and products, we may collect certain personally identifiable information (“Personally Identifiable Information”) about the identify of you or your company, as well as certain information that is provided to us automatically through your use of our website (the “Automated Information”).

- A. Why we collect information. We collect information on you in order to allow us to provide services to you and to optimize your experience while using our website.
- B. Personally Identifiable Information. The personally identifiable information that we collect may include information such as your name, mailing address, email address, and phone number.
- C. Automated Information. We receive and store certain types of Automated Information whenever you visit our website. we may collect the name of the domain and host from which you access the Internet; the IP address of the computer you are using; and the browser and operating system you are using; the date and time you access our website; the Internet address of the website from which you accessed our website; the location of your internet service provider; what pages you accessed; and how long you stayed on the site.

- D. Cookies. To better serve our users, we may use cookies to customize your browsing experience. Cookies are simple text files stored on your computer by your web browser. They provide a method for distinguishing among visitors of our website. Cookies are created and stored on your computer, do not contain personally identifying information about you, and do not compromise your privacy or security. We use cookies only to store a randomly generated identifying tag on your computer. You may refuse cookies, or delete cookies from your computer.
- E. Embedded Content. Our website includes embedded content hosted on other websites. This third-party embedded content acts as if you had visited that website directly, and as such may collect data about you as described on that website. When accessing any embedded content through our website, we encourage you to read the privacy policy on any website you visit through that content.
3. *How we collect your information*. We collect Personally Identifiable Information about you or your company through the content that you voluntarily provide the Company while using our website, by accessing or using your account, and by requesting information about our services and products. We also collect Automated Information by using cookies, server logs and other similar technologies.
 4. *What information we don't collect*. We do not collect any sensitive personal data about you, including but not limited to details about your race or ethnicity, religious or philosophical beliefs, sexual orientation, political opinions, trade union membership, and information about your health and genetic and biometric data.
 5. *How we use your information*. The information we collect is used by us to provide better services to our customers and potential customers. In order to do so, we may retain your Personally Identifiable Information and Automated Information as needed to provide you services and will use your information as necessary to comply with our policies, legal obligations, resolve disputes, and enforce our agreements.
 6. *How we share your information*. To provide our customers and potential customers better services and goods, we may share your information with business associates, partners, and companies working on our behalf. In addition to this limited sharing, any information that you submit through our website may be checked through an automated spam detection service.
 7. *How we protect your information*. We value your trust and take it seriously. To prevent unauthorized access and disclosure, to maintain data accuracy, and to

ensure the appropriate use of your information, the Company utilizes industry standard procedures to safeguard the information that we collect.

8. *How long we keep your information.* Any submissions you make on our website or other information that you provide directly to the Company may be retained indefinitely, unless you submit a request for us to erase your data.
9. *Your rights over your information.* You may request to see any of the Personally Identifiable Information or Automated Information that the Company has collected on you. You may also request that we correct or erase any of the Personally Identifiable Information that the Company has collected on you, with the exception of any data that the Company is required to retain for administrative, legal, or security purposes. Any of these rights may be exercised at any time by contacting the email address listed at the bottom of this Privacy Policy.
10. *Inherent risks.* Though the Company takes all possible precautions to protect your information, there is always a risk of a data breach occurring. In the event of any data breach, we will notify the users affected as quickly as possible.
11. *Changes to this Privacy Policy.* We reserve the right to modify this Privacy Policy at any time. As such, we encourage you to review this page frequently. By using our website, you acknowledge and agree that it is your responsibility to review this Privacy Policy on a regular basis, especially prior to submitting any Personally Identifiable Information.
12. *Contact information.* If you have any questions, comments, requests, or concerns about this Privacy Policy, please contact us at info@needcomputerhelp.com.